



Hundert kleine Feature Requests ... und plötzlich sind sie da!

Vorstellung einer Auswahl umgesetzter Feature Requests

- Kunden stellen dem Produktmanagement bei OpenText vermehrt die Frage, wann wird denn 'mein Feature Request XYZ' umgesetzt. Witziger Weise lautete in letzter Zeit die Antwort oftmals: ist doch bereits verfügbar.
- Dieser Vortrag beleuchtet den Umgang mit Feature Requests bei OpenText. Kleinere Feature Requests erscheinen schon mal unbeachtet per Hotfix, während andere unbedingt mit einem Release erscheinen müssen.
- Im Vortrag wird dargestellt wie OpenText Feature Requests bewertet, wie Kunden die Einplanung ihrer Feature Requests verfolgen können, und welche kleineren Feature Requests seit dem Erscheinen von WSM 11.2 SP2 bereits in die Entwicklung eingeflossen sind.

Prozess

Feature Requests

■ **Implementation Priority**

- Modules already touched by a release
- Usability enhancements
- Technological progress
- Benefit of the FR

- Requested by multiple customers
- Within the scope of Web Site Management
- FR covers multiple usage scenarios
- No alternative solution available

■ **A Feature Request is not**

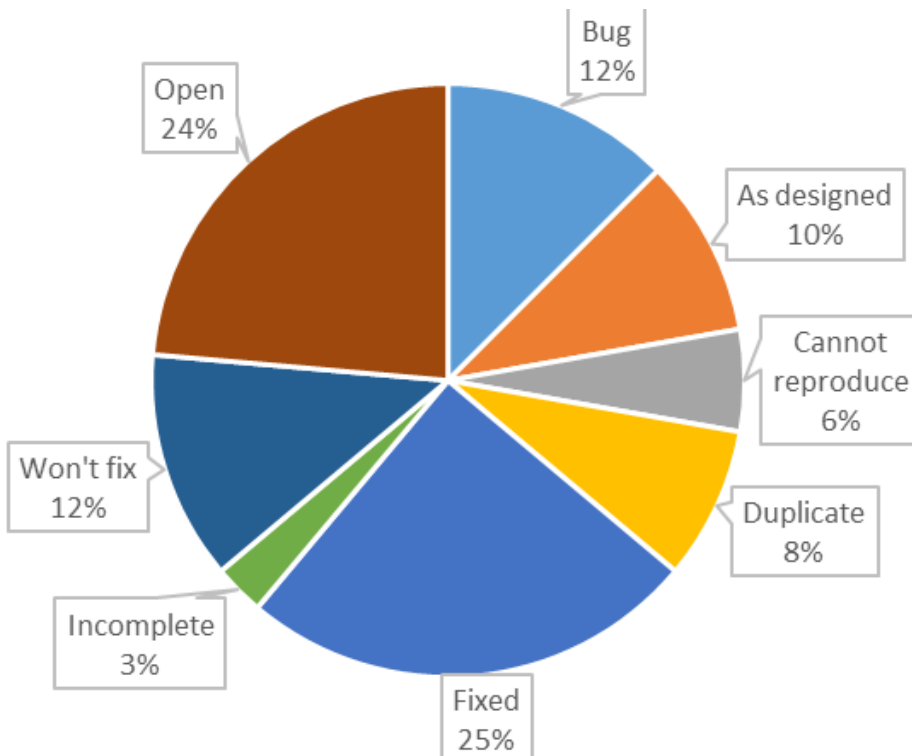
- a Roadmap Item (general development/product strategy)
- already fixed/ a bug
- a downport

■ **Implementation Strategy**

- Larger Changes/Database Updates – with a Release
- Smaller and UI changes – might come with a Hotfix

Ein paar Statistiken

- Customer FR 2015: eingegangen 72



- +20-25% internal FR
- WSM 11.2.2: 69 FR umgesetzt
- Aktuell:
 - 16 FR – Asset Manager
 - 38 FR – MS 16
 - 10 int. FR – MS 16
 - 15 FR – MS 16 SP1

WSM Demo

... umgesetzte Feature Requests

QR code for Device Preview URL

[WSGMS-16165 - 11.2.2 HF12]

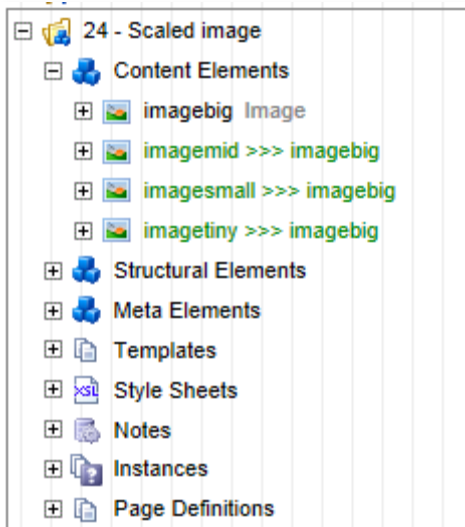
The screenshot displays the OpenText Management Server interface. A central dialog box titled "Device Preview" is open, containing the following elements:

- Access token:** A text field containing the alphanumeric string `3aq5df5f`.
- Instruction:** "Enter the access token into the Device Preview or use the URL to connect with Management Server."
- QR Code:** A square QR code located below the access token field.
- URL:** A text field containing the URL `https://wsm.opentext.net:8444/DevicePreview#AuthPlace:3aq5df5f`.
- Buttons:** A "Help" button with a question mark icon and an "OK" button with a checkmark icon.

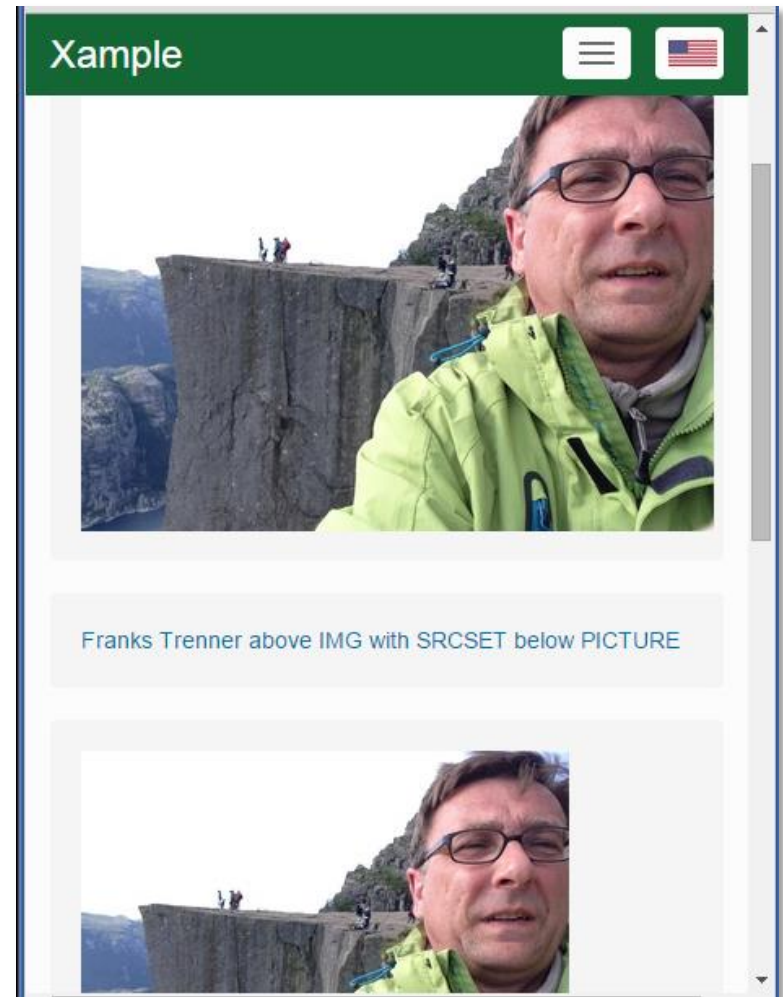
The background interface includes a sidebar with navigation options like "Homepage", "SmartEdit", and "Xample P". The footer of the page shows the user name "Kate Miller (kate)", project name "Project: Xample-12-2-2-12", language variant "Deutsch (German)", and page ID "Page ID: 106".

Reference element for elements in same CC

[WSGMS-15204 – 11.2.2 HF10]



```
<div class="well">
  <!--IoRedDot_imagebig--> 768w, <%imagesmall%> 972w,
  <%imagemid%> 1182w, <%imagebig%> 1600w" alt="scaled image">
</div>
<div <img alt="" /></div>
<div class="well">
  <picture>
    <source srcset="<%imagebig%" media="(min-width:1182px)">
    <source srcset="<%imagemid%" media="(min-width:972px)">
    <source srcset="<%imagesmall%" media="(min-width:768px)">
    <source srcset="<%imagetiny%" media="(min-width:400px)">
    
  </picture>
</div>
```



Publishing: Select all language variants

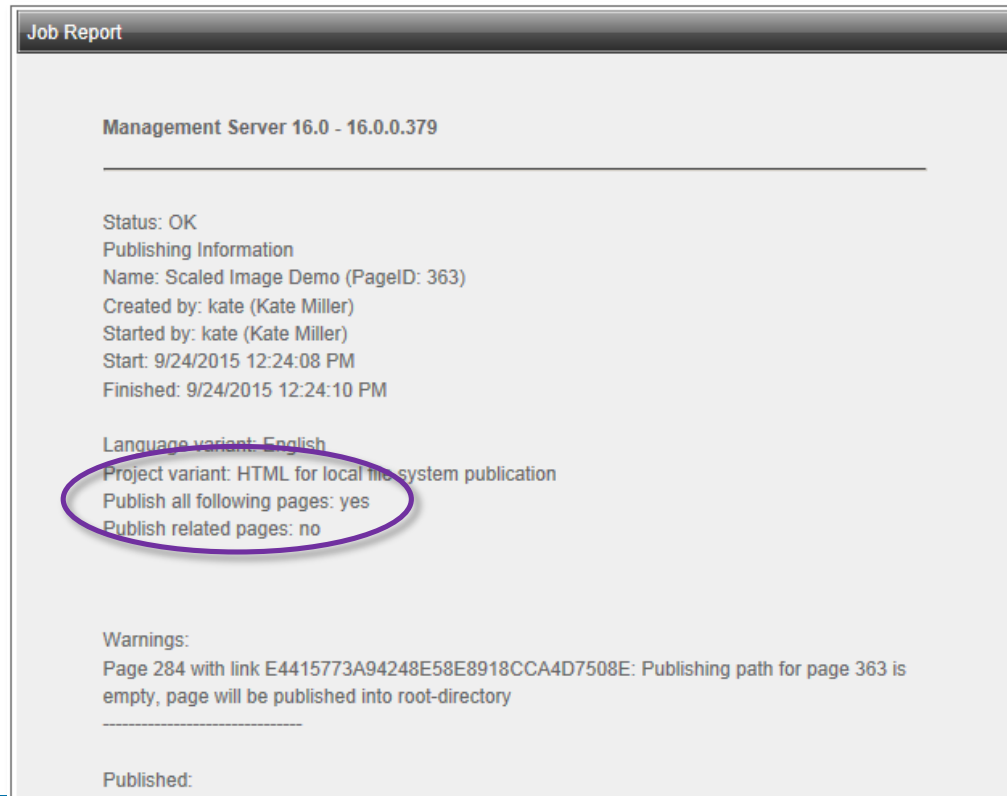
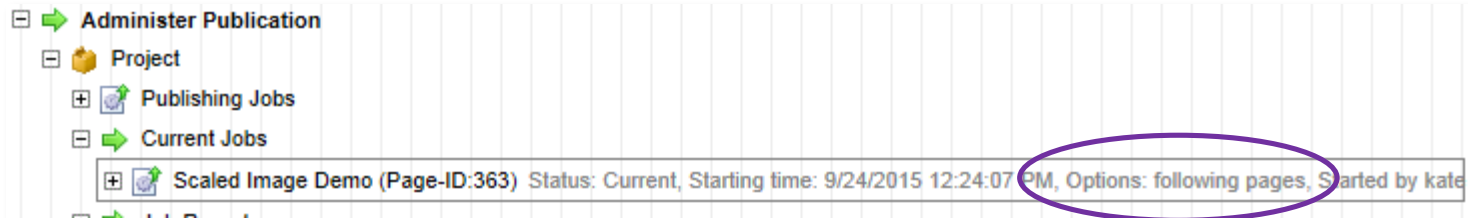
[WSGMS-15255 – 11.2.2 HF5]

The image shows two overlapping dialog boxes from a software application. The left dialog, titled "Select Language and Project Variants", has a yellow header and contains two sections: "Language variants:" and "Project variants:". Under "Language variants:", there are five checked items: "Deutsch (German)", "English", "Français (French)", "العربية (Arabic)", and "日本語 (Japanese)". Below these is a checkbox labeled "Select all language variants", which is circled in purple. Under "Project variants:", there are four unchecked items: "HTML for Delivery Server", "HTML for Delivery Server (Draft)", "HTML for local file system publication", and "HTML for local file system publication (Draft)".

The right dialog, titled "Publish", has a grey header and contains "Special publication settings:" and "Language variants available for publication:". Under "Special publication settings:", there are four options: "Publish all following pages" (unchecked), "Publish related pages" (unchecked), "Send email after publication to:" (checked, with a dropdown menu showing "kate (Kate.Miller@localhost.com)"), and "Publication on server:" (with a dropdown menu showing "(arbitrary)"). Below these are two rows of "Publish according to:" and "Publish on:" labels with empty text boxes and ellipsis buttons. Under "Language variants available for publication:", there are five checked items: "Deutsch (German)", "English", "Français (French)", "العربية (Arabic)", and "日本語 (Japanese)". Below these is a checkbox labeled "Select all language variants", which is also circled in purple. At the bottom, there is a section for "Project variants available for publication:" which is currently empty.

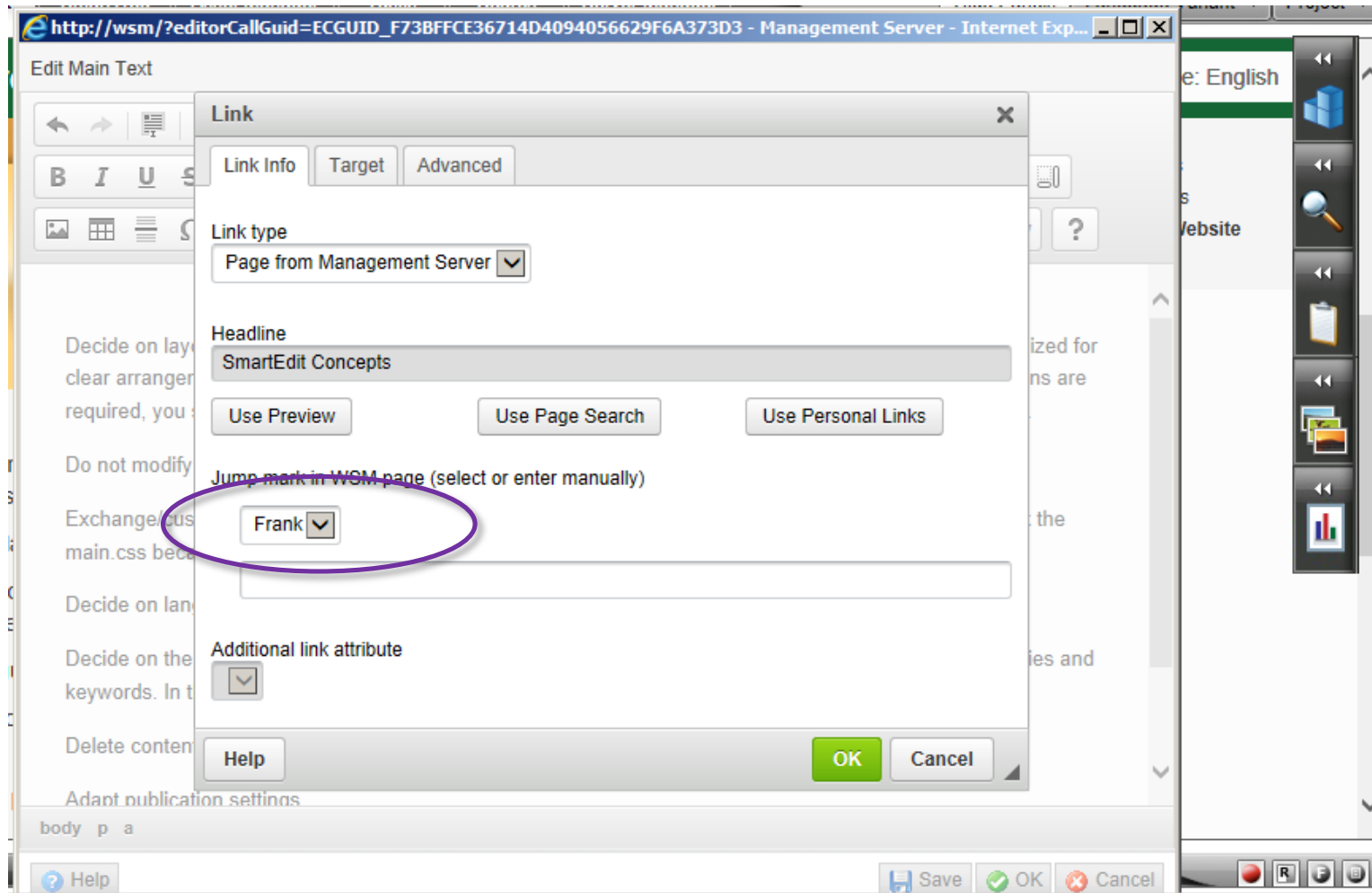
Publishing job show "Following/Related Pages"

[WSGMS-15208 – 11.2.2 HF11]



CKEditor drop down for anchors of the linked page when creating a Jump Mark

[WSGMS-15812 – 11.2.2 HF7]



WSM Feature Requests

Umgesetzt seit 11.2.2

Weitere Feature Requests – bis HF12

JiraID	Description	Release
WSGMS-15327	When editing a page's keywords in SmartEdit, the page should refresh so you can see the change	11.2.2 HF5
WSGMS-15258	Display Page IDs within dialog windows within Linkink/Appearance schedule dialogs	11.2.2 HF5
WSGMS-15200	New user settings option: Disable light bulb message pop-up	11.2.2 HF7
WSGMS-15202	As Amy I want to use paging in the Homepage Task and Search Widgets, so that I can see the full list of results and navigate to the items I need	11.2.2 HF7
WSGMS-15210	SmartEdit/SmartTree: Add keyword icon to edit linking and appearance schedule	11.2.2 HF5
WSGMS-15265	Vorschaubilder sollen auch für Seitendefinitionen zur Verfügung stehen	11.2.2 HF5
WSGMS-15220	Info element for Categories	11.2.2 HF5
WSGMS-15254	Action for publishing should not be available for new pages	11.2.2 HF6
WSGMS-15264	Provide default subjects for workflow emails	11.2.2 HF3
WSGMS-15483	Provide default subjects for structure workflow emails	11.2.2 HF4
WSGMS-15247	FR:	11.2.2 HF1
WSGMS-2873	Bug: Placeholders in RenderTags are not displayed in SmartEdit and in Page Preview	
WSGMS-15218	'A check of the license has failed' dialog should contain an information about the server name	11.2.2 HF12
WSGMS-15260	SmartEdit contextmenu: "Submit for Translation" should not be displayed in a project with only one language	11.2.2 HF7
WSGMS-15250	Language variant-independent elements need to be changed in non-main language	11.2.2 HF8
WSGMS-16371	Management Server - published charset default should be UTF-8	11.2.2 HF11
WSGMS-15211	Customer wishes the possibility to click on a page which has only a blank as headline	11.2.2 HF2
WSGMS-15206	Server Manager - Administer asynchronous processes: should show connection name instead of host name	11.2.2 HF3
WSGMS-15212	Hide unaccessible CC and CC folder in SmartEdit CC panel	11.2.2 HF2
WSGMS-15944 WSGMS-11766	Unterstützung von Umlauten und fast beliebigen Sonderzeichen im Dateinamen von Assets (HF11): erlaubt ist ALLES (was UTF-8 kann) außer \ / < > * ? " & % +	11.2.2 HF11

Vielen Dank

Zusammenfassung

- Feature Requests von Kunden werden im OpenText Web Site Management in der Regel mit Releases, Major/Minor Version oder Service Pack, geliefert. Feature Requests werden so gebündelt, dass sie zusammen mit anderen Maßnahmen am selben Modul der Software umgesetzt werden können.
- Im Änderungsumfang kleinere Feature Requests, bei denen oftmals auch die Grenze zwischen Bug und Feature unklar ist, können auch mittels eines Hotfixes ausgeliefert werden.
- OpenText Kunden können den Status ihrer Bugs und Feature Requests im Customer Self Service verfolgen. Mit einem Hotfix umgesetzte Feature Requests sind auch in den Releasenotes aufgeführt.
- Im Weiteren wurden im Vortrag einzelne dieser bereits umgesetzten Feature Requests vorgestellt.

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